

## **Hosted PBX**

Are you considering replacing your aging phone system or opening a new location? BullsEye Telecom's best-in-breed BroadSoft VoIP platform and endpoint solutions put your voice needs in the cloud.

### **Risk-Free Guarantee**

We guarantee voice clarity. And if we're unable to do so, we'll switch you to our analog service at no cost.

### **Built-In Analog Redundancy**

Maintain analog lines for fax, alarm and peace of mind with BullsEye Telecom.

### **Untangle Billing Nightmares**

Simplify your billing operations with a single invoice for all your locations, whether it's one or 1,000 locations.

### No CapEx or Monthly Maintenance Costs

Eliminate the cost of purchasing and maintaining a PBX key system or hardware-based phone system.

### A Better Way to Transition to New Technology

Analog voice (POTS) rates will continue to increase. Start putting hosted seats in place today and enjoying the benefits of VoIP technology. Then, fully migrate to a completely hosted environment when you're ready.

### A Complete Solution for All Your Business Needs

**Never miss a sale again –** Ensure the survivability of your credit card processing with 3G wireless failover. In case of an outage, inbound calls can also be automatically rerouted to backup lines.

**Total Protection –** Fully managed network security to prevent threats with gateway security, firewall, content filtering and blocking to stop unauthorized internet usage and PCI Assurance to protect customer information.



# All of the features with none of the expense

Reduce your costs by 36% or more while increasing your business agility.



**Polycom IP Phones** – New phones are included with your solution. Ask us about wireline, cordless, conference phones or our VoIP Outlook Integration.



**No hardware to maintain** – Enjoy a "bigbusiness" feature-rich solution without the hassle or expense of a traditional phone system.



Enhance your professional image, increase productivity and redirect critical employee resources – Hunt Groups, Simultaneous Ring, and mobility features such as Call Forwarding help you do more.



Never miss a call, even in the event of an outage – One click of your mouse allows you to reroute calls in real time to ensure business continuity.



**Technology that doesn't grow old** – Highly scalable and flexible so you can add seats as required or new features as they become available.



Voicemail to email capabilities offer flexibility and versatility – Unified communications capabilities change the way you do business.



### More Control. Less Cost. Better Service.

Get on-the-fly call management and independently manage your hosted solution through our digital voice portal. Place a call with the click of a mouse, or reroute calls to other wireline and wireless numbers. As long as your have an internet connection, you can manage your digital voice service. Or you can download the VoIP portal application and control your solution from your computer.

- Independently manage call features such as Call Forwarding, Hunt Groups, Simultaneous Ring and Voicemail.
- Protect against floods, hurricanes and other disasters by rerouting your calls via the portal so you never lose touch with your customers
- Save time when you make Moves, Adds, Changes and Disconnects via the portal

#### Simple Solutions. Big Benefits.

Some of our simplest, yet most practical call features guarantee mission-critical application.

### **Disaster Recovery**

Feature: Call Forward Not Reachable

**Scenario:** If the internet connection goes down and VoIP service is temporarily suspended, Call Forward Not Reachable automatically redirects calls to a predetermined number.

**Benefit:** Continuous uptime ensures that your operations are uninterrupted and you never miss a call.

### Audio Studio and Message-On-Hold

Maximize Your Voicemail, Music and On-Hold Messages

Enhance your phone system with recorded greetings, messages and music that are professionally recorded with the voices and music that you choose and fit your company image. Choose from:

- Voice Productions
- Music-On-Hold
- Voicemail Greetings
- Message-On-Hold

Contact us today to enhance your company's professional image

### **Market Expansion**

Feature: Virtual Telephone Number (VTN)

**Scenario:** You want to establish a business presence in another state/market without investing in a brick-and-mortar location.

**Benefit:** VTN gives you a local presence without the cost of setting up a physical location. Your prospects also enjoy the reduced cost benefits of calling a local number.

Voice Features	End-User-Level Features	System-Level Features
FREE on-premise equipment	Additional Service Number(s)	FREE Hunt Group
FREE professional installation**	3-Way Calling and N-Way Calling	FREE Virtual Telephone Number
FREE voicemail boxes	Auto Callback	Music-On-Hold
FREE voice and data monitoring	Flexible Call Forwarding	Authorization Codes
Unlimited local, long distance, international and measured plans	User-Specific Music-On-Hold	VoIP Management Portal
Fax, alarm and analog voice lines for redundancy*	Call Return/Waiting/Transfer	Outlook Integration
Broadband access*	Call pickup	VoIP Toolbar
Toll-free number*	Do Not Disturb	Device Inventory
Fax to email*	Last Number Redial	Group Directory
*Optional features. Additional charges may apply. **With selected packages	Selective Call Acceptance/Rejection	Call Center Features*
	Sequential Ring/Simultaneous Ring	Virtual Receptionist*
	Remote Office	Paging