



\* New Lingo customers will have to record/  
re-record the greeting.

The default voicemail message is "XXX-XXX-XXXX (the voicemail call-in number) is unavailable. Please leave a message after the tone."

## Cloud Voicemail Instructions

### To Access By Calling:

Call your voicemail number

and when message plays **press " \* "**

During voicemail greeting prompt, you will be requested to enter a password (the default password is " 0 3 2 1 "

### To Access via Web:

Go to [vportal.lingo.com](http://vportal.lingo.com)

Enter username and password.

Click the Messages tile . ->



### To Access On Email:

**Login to your email account**

Select the messages from messages@impacttel.com.

Click on the attached .wav file to listen.

## Main menu

- Press 1 For New Messages *Go to Messages*
- 2 For Old Messages *Go to Messages*
- 5 To Set Options *Go to Options*
- 6 To Change Greetings *Go to Greetings*
- 7 To Recover Deleted Messages

## Messages PLAYS MESSAGE THEN

- Press 1 To Save
- 2 To Repeat
- 3 To Forward
- 4 To Delete
- 5 For Next Message
- 6 To Reply
- # To Finish

## Greetings

- Press 1 To Record Greeting
- 2 To Review Greetings
- 3 To Select Greeting
- # Go To Previous Menu

## Options

- Press 1 Change Password
- 2 Record Name

*Re-record press 1 (Have multiple greetings)*

**When in any menu, press " # " to go back to the previous menu.**