



## Know Your Customer (“KYC”) Questionnaire

**All fields must be completed for this form to be accepted.**

Lingo Telecom, LLC., (hereinafter “Lingo”)

CUSTOMER INFORMATION				
Legal Company Name:				
Entity Type:	Corporation	Individual	Partnership	LLC Other:
Type of Business:	Wholesale	Retail	Both - provide percent of mix:	% Wholesale % Retail
Year Incorporated:	# Years in Business:	State of Incorporation:		
Federal Tax ID/FEIN #:		Secretary of State Registration #:		
Physical Address (Headquarters):	Address 1:		Address 2:	
	City:		State:	Zip:
Email Address:	Website:		IP Address:	
List any and all business and trade names, fictitious names, DBAs for which you have transacted business for the previous three (3) years:				
Direct or Indirect Owner of the Business:	Name:		Email:	
	Address 1:		Address 2:	
	City:		State:	Zip:
Person Responsible for Compliance with U.S. state and federal laws prohibiting robocalls:	Name:		Email:	
	Address 1:		Address 2:	
	City:		State:	Zip:
CONTACT INFORMATION				
Main Customer Contact	Name:			
	Phone:		Email:	
Billing Contact	Name:			
	Phone:		Email:	
	Lingo Account #, for existing customers:			

Please email the completed form to [contracts@lingo.com](mailto:contracts@lingo.com)

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## CUSTOMER QUESTIONNAIRE

Tell us in your own words how you plan to use Lingo's SIP and/or PRI products?

Do you have a subscription for accessing the National Do No Call Registry?

Yes

No

If yes, what is the account number:

List a brief description of any technology that you support or promote in your offers that may originate or terminate calls whether directly to the Lingo Network or through its suppliers:

Have you been blocked from any other voice service provider?

Yes

No

Have you, or any of the controlling person(s) of the entity, ever had an adverse judgment in a civil lawsuit alleging claims under the TSR, the TCPA, or any other lawsuit regarding robocalls, automated dialing, calls to the DNC Registry or any state do not call registry, spoofed caller ID numbers, or otherwise unlawful telemarketing or solicitations?

Yes

No

Customer attests that the company will not engage in any illegal use of Lingo's services, including but not limited to fraudulent or illegal robocalls and number spoofing, and will comply with all FCC, Federal, and State regulations regarding illegal robocalls and number spoofing.

If Customer is engaged in any type of automated or marketing calling campaigns:

- Customer attests that it develops and maintains company-specific do-not-call lists, consistent with Section 64.1200(d) of the FCC's rules.
- Customer attests that it has automated opt-out mechanisms when making artificial or prerecorded voice calls.
- Customer attests that it has a system to honor and track reasonable opt-out requests.
- Customer attests that it documents prior express consent from consumers.
- Customer attests that it will submit documentation to Lingo evidencing compliance with such requirements upon request.

Customer attests that Lingo may share any and all profile information that we may possess regarding your call traffic including your call-traceback history and performance as required by the FCC to meet our KYC requirements (Information will only be shared with government entities as requested).

Customer affirms and certifies that all information and answers to questions herein are complete, true and correct to the best of their knowledge and belief.

Your signature below represents and warrants that you have full capacity and authority to sign on behalf of Customer.

Name (printed):

Company:

Title:

Signature:

Date:

Phone #:

Email

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