



LETTER OF AUTHORIZATION

You can complete the Letter of Authorization faster and easier online!

1. Login to your account at Lingo.com
2. Click Support in the left menu
3. Click Electronic Letter of Authorization and follow the on screen instructions

Thank you for choosing Lingo, a service of Primus Telecommunications, Inc. Lingo local number portability allows you to keep your current number while converting from your current service provider. In order to transfer your phone number, Lingo will work with your old service provider to ensure that your number is transitioned. This process takes approximately 5-10 business days and we will keep you updated on the status of this request. Please do not cancel or place any new service orders with your current service provider. This may cause delays or you to lose the phone number before we can transfer it.

While most local phone numbers can be transferred from one provider to another, there may be cases where Lingo is unable to process a request to transfer a phone number. In the event that your phone number is not able to be transferred, we will notify immediately and provide you with options regarding your Lingo service.

Your current service provider requires this Letter of Authorization as proof that you have explicitly authorized and requested that your current telephone number be transferred to another service provider. By filling in all fields below and signing and dating this letter, you authorize Lingo to initiate the process of transferring your telephone number so that Lingo may provide its service. You will then be able to use your old number with your new Lingo service.

Please PRINT Clearly:

Last: _____ **First:** _____

Number to Transfer to Lingo: _____

Lingo Account Number: _____

Current Service Provider: _____

IMPORTANT INFORMATION:

In order to transfer your number to Lingo, you **MUST** mark ALL THREE (3) boxes below:

- Yes, I choose Lingo for all local calls for this number.**
- Yes, I choose Lingo for all local toll calls for this number.**
- Yes, I choose Lingo for all long distance and international calls for this number.**

By signing below, I authorize Lingo, a service of Primus Telecommunications, Inc., or its designated agent to act in my behalf for the purpose of porting the telephone number listed above from my current local exchange carrier to Lingo. By signing below, I also authorize Lingo or its designated agent to transfer my current telephone number(s) so that Lingo may provide its service. By signing below, I also authorize Lingo or its designated agent to obtain billing information, customer service records and other network information required to provide me with Lingo service. I understand that I may consult with Lingo as to whether a fee will apply to the change.

Signature: _____ Date: _____

PLEASE FAX THIS FORM AND A BILL FROM YOUR LOCAL PROVIDER* TO (877) 329-7055

***NOTE: PLEASE ATTACH A BILL FROM YOUR LOCAL PROVIDER.** The bill must display your name and number, the carrier's name, service address, and account balance. Also the bill must not be older than 30 days.